

Public Trust and the Ombudsman: A study of the key elements of public trust from the perspective of an ombudsman practitioner

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1. Brief summary of what the research is about.	Public Trust and Ombudsmen: A study of the key elements of public trust from the perspective of an ombudsman practitioner	
2. What are the research questions?	What are the key elements of public trust? What role do independence and transparency play in generating or sustaining public trust? What does 'active trust' and 'trustworthy behaviour' look like concretely ?	
3. What, if any, outputs so far?	Public trust and the ombudsman: the case of the OIA: OIA Tenth Anniversary series, March 2015. .	

4. What outputs are planned?	1. A series of seminar papers at universities and ombuds conferences
5. What is the anticipated impact?	1. Greater clarity about the allegedly competing claims of the elimination of 'deception' and the development of independence and transparency in ombuds practice. 2. Further contribution to debate about ombudsmen/persons and public trust
6. Comments / additional information / requests for data or input from the broader administrative justice community	Critical comment on drafts as they emerge. Suggestions for publication outlets.